



**ASSESSMENT REPORT
(Quality Management System Audit)**

Of

ISO 9001:2015

For

Sulochana Belhekar Samajik Va
Bahu Uddeshiaya Shikshan Sanstha's

SANT DNYANESHWAR B. ED. COLLEGE

Client Identification No: EICPL-EG-910301

AUDIT DATE: 29.05.2023



**EINZIGARTIG INTERNATIONAL
CERTIFICATIONS PRIVATE LIMITED**

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REPORT INNITIAL PART

AUDIT TYPE(conducted at client site/sites)	Certification stage 2 <input checked="" type="checkbox"/> Surveillance <input type="checkbox"/> Re-certification <input type="checkbox"/> Scope Change <input type="checkbox"/> Address Change <input type="checkbox"/> Special Audit <input type="checkbox"/>			
Audit Standards	ISO 9001 2015			
COMPANY NAME	SANT DNYANESHWAR B. ED. COLLEGE			
MAIN OFFICE ADDRESS	Bhanashiware, Tal: Newasa, Dist. Ahmednagar, Maharashtra (414 609), India.			
OTHER ADDRESS	Bhanashiware, Tal: Newasa, Dist. Ahmednagar, Maharashtra (414 609), India.			
Contact Information	Mob: 9860857050 Landline No:		MAIL: sdbedcollege @rediffmail.com Web: www.sbss.org	
TOP MANAGEMENT	Dr, Rohidas Namdeo Udmalle	REPRESENTATIVE	Principal	
Top Management :02	Staff	Worker	Temp Employee	Total
	10	05	02	17
Audit Objectives & Criteria	Objective: To verify that the management system continuous to be implemented & conformed continued Conformity with certification / registration Requirement with applicable standard. Criteria: Set of policies, Procedure and requirements Quality manual, Procedure Manual, System Procedure, customer specification & Requirements, applicable Statuary and regulatory requirements.			
AUDIT SCOPE	Providing the Various Courses of Graduate Level for the Stream of B. Ed.			
Accreditation	EGAC			
Statutory/ Regulatory Requirements	SPPU Approval (220700243/CA/1244), Affiliation ID: PU/AN/BED/097/2008, AICTE NCTE CODE NO. APW 05389/123665(M)			
EA/NACE	Allocated code is verified with scope (Yes/NO)		EA CODE :37 NACE CODE:	
Audit Date	Audit Start Date: 29.05.2023 Audit End Date : 29.05.2023	Audit Start Time: 9.30 Audit End Time:17.30	Audit Man/Day:02	
AUDIT TEAM				
LEAD AUDITOR	Mr. Jaywant Pagare			
AUDITOR	Mr. Nilesh Magare			
OBSERVER	Nil			
TECHNICAL EXPERT	Nil			
The auditor/Audit team don't have self-interest and have signed declaration, which has been confirmed by client. The audit will be conducted on sampling based on available information.				



Verification of previous Audit NC's and Observations:-

NC/OBS Number	Description	Verification and implementation of Correction and corrective action	Remark
	No NCR's		
Conclusion: -Approved			



PART 1 - ASSESSMENT COVERAGE

1.0 Overview:

(Describe in brief about organization and assessment execution, information relating to promoters, customers and services provided by client including the execution of the assessment plan and schedule and its changes if any)

Sant Dnyaneshwar B. Ed. College was established by Sulochana Belhekar Samajik Va Bahu Uddeshiya Shikshan Sanstha, Ahmednagar in 2008. Dr, Rohidas Namdeo Udmalle is the Principal of the institute. He is the Philanthropist and a Visionary person; he firmly believed that modern education had to have its roots in strong values. This underlying theme and legacy of Sant Dnyaneshwar B. Ed. College was continued and further strengthened by competent Staff.

Sant Dnyaneshwar B. Ed. College aims to provide meaningful and relevant education steeped in rich Indian Culture and heritage and rooted in universal religious philosophies of the world. At the same time, it strives to emphasize on both the liberal and professional aspects of higher education in the continuously evolving business World. Sant Dnyaneshwar B. Ed. College provides educational opportunities to all students to discover and disseminate knowledge in order to serve communities around the world.

Vision

- To Providing education and ample opportunities to the children and youth of India to excel globally in different profession.
- A premier institute as a dynamic entity contributing in Human Resource Department and solution provider to industry and society.

Mission

1. To prepare student for Globalizing Society.
2. Enable to accept the challenges in education fort 21st century.
3. To develop the younger generation for quality Research Scholars for shaping emerging Indian Society. Who have love and affinity towards their thought?

Philosophy

Enhancing Knowledge Building Careers Begins from the academia and continues through industry interactions, seminars, conferences, workshops and research. Approach that goes beyond a job to career the art of amalgamating the various talents and qualities in a person and directing it towards the goal of professional success

Values

- Encourage and expect honesty, freedom, transparency and the highest ethical standards.
- Believe in profession of teaching, respect to dignity of all persons, honoring the unique contributions provided by a diversity of perspectives and cultures.
- Seek for quality improvement by team work.
- Encourage and support innovation, best practices, imagination, creativity, excellence and vision.

Quality Objectives

- Strong Ties
- Encourage Research
- Communication Facilities
- Continuous Improvement



2.0 Outsourced Process if any: (Describe in brief and its control if applicable)

Since institute is involved in education sector no outsourced process is involved as per their scope

3.0 General Compliance, Strengths and Weaknesses

General Compliance

Sant Dnyaneshwar B. Ed. College provided thorough evidences in timely manner during the assessment processes. Therefore the documented management system meets the requirements of ISO 9001:2015. Observations and non-conformities are listed in the report.

Strengths

Sant Dnyaneshwar B. Ed. College Has demonstrated a willingness to improve through the fast and thorough response to the observations raised during this assessment. Sant Dnyaneshwar B. Ed. College Has committed top management and well experienced and competent in the above scope.

Weakness

Horizontal deployment of management system



4.0 Area for Improvement (Observation/recommendation by Assessment Team)

- a. Library operation to be more precise
- b. Safety practices to be followed
- c. Housekeeping to be improved
- d. Safety practices to be followed
- e. Admin Activity to be more precise(ex. Leave Sanction)
- f. Multiple web platform is used (no linkage with each other)
- g. Appointment criteria matrix should be more specific and should not get compromise.

**5.0 Non-Conformance Summary Report:**

1. NONCONFORMANCES *(Summary)					
Clauses	REQUIREMENT		MAJOR	MINOR	
4.0	Context Of The Organization				
4.1	Understanding The Organization And Its Context				
4.2	Understanding The Needs And Expectations Of Interested Parties				
4.3	Determining The Scope Of The Quality Management System				
4.4	Quality Management System And Its Processes				
5.0	Leadership				
5.1	Leadership And Commitment				
5.1.1	General				
5.1.2	Customer Focus				
5.2	Policy				
5.2.1	Establishing The Quality Policy				
5.2.2	Communicating The Quality Policy				
5.3	Organizational Roles, Responsibilities And Authorities				
6.0	Planning				
6.1	Actions To Address Risks And Opportunities				
6.2	Quality Objectives And Planning To Achieve Them				
6.3	Planning Of Changes				
7.0	Support				
7.1	Resources				
7.1.1	General				
7.1.2	People				
7.1.3	Infrastructure				
7.1.4	Environment For The Operation Of Processes				
7.1.5	Monitoring And Measuring Resources				
7.1.5.1	General				
7.1.5.2	Measurement Traceability				
7.1.6	Organizational Knowledge				
7.2	Competence				
7.3	Awareness				
7.4	Communication				
7.5	Documented Information				
7.5.1	General				
7.5.2	Creating And Updating				
7.5.3	Control of documented information				
8.0	Operation				
8.1	Operational planning and control				
8.2	Requirements for products and services				
8.2.1	Customer communication				
8.2.2	Determining the requirements for products and services				
8.2.3	Review of the requirements for products and services				
8.2.4	Changes to requirements for products and services				



Clauses	REQUIREMENT	MAJOR		MINOR	
8.3	Design and development of products and services				
8.3.1	General				
8.3.2	Design and development planning.				
8.3.3	Design and development inputs				
8.3.4	Design and development controls				
8.3.5	Design and development outputs				
8.3.6	Design and development changes				
8.4	Control of externally provided processes, products and services				
8.4.1	General				
8.4.2	Type and extent of control				
8.4.3	Information for external providers.				
8.5	Production and service provision				
8.5.1	Control of production and services Provision.				
8.5.2	Identification and traceability				
8.5.3	Property belonging to customers or external providers				
8.5.4	Preservation				
8.5.5	Post-delivery activities.				
8.5.6	Control of changes				
8.6	Release of products and services				
8.7	Control of nonconforming outputs				
9	Performance evaluation.				
9.1	Monitoring, measurement, analysis and evaluation				
9.1.1	General				
9.1.2	Customer satisfaction.				
9.1.3	Analysis and evaluation.				
9.2	Internal audit.				
9.3	Management review.				
9.3.1	General.				
9.3.2	Management review inputs				
9.3.3	Management review outputs.				
10	Improvement				
10.1	General				
10.2	Nonconformity and corrective action			00	
10.3	Continual improvement.				
	TOTAL NONCONORMANCES		00	00	00



PART 3 - CERTIFICATION PROCESS REQUIREMENT

The requirements identifies below refer to the EICPL Certification Manual as per ISO/IEC 17021:2011

6.0 QMS Effectiveness:

Sant Dnyaneshwar B. Ed. College has provided thorough evidences in timely manner and Quality Management System is adequately maintained however needs continuous

7.0 Continual Improvement: (Relating to improvement in product, process and Overall QMS of the client)

- Conduction of frequent skill development programs and testing of implementation by students in defined time slots of small practical tests.
- Reach to big industries with local companies for improve students Placement opportunities.

8.0 Customer Satisfaction:

Overall Student satisfaction index is 98%, which is appreciable however need to put continuous efforts in development to maintain improved Student satisfaction index.

9.0 Customer Complaints:

Sant Dnyaneshwar B.Ed. College has system of handling the

10.0 Specific Customer requirements if any:

All the Department teaching / Non-teaching staff are processed as per the AICTE /MSBTE regulations and all the concerns fulfill (Student/parent/regulatory) specifications/requirements etc. hence the student / Parents requirements are determined at contractual levels and process is monitored at various levels to meet the concerns requirements. Students Parents feedbacks are also collected at regular intervals to meet students requirements constantly and consistently.

11.0 Liability and financing

Insurance

Sant Dnyaneshwar B.Ed. College. adequately covers liability of its operations. Organization has covered its operational liability by covering the Fire/Theft Insurance.

12.0 Use of Quality Mark: (Application as per Trade Mark License Agreement)

Nil

13.0 Follow Up Action Required by Client:

There is one minor non-conformity reported during this assessment, and few observations reported in this assessment are listed in the report. Hence Sant Dnyaneshwar B.Ed. College. is recommended for issue of certificate.

14.0 EICPL Audit Team Recommendation: (Recommendation by Audit Team & NCR Copies if any)

Sant Dnyaneshwar B.Ed. College. has provided all the information for assessment in timely manner and no major failure of Quality Management System is noted in assessment. Documented Management system is effectively implemented and meets the requirements of International Standard ISO 9001:2015. EICPL Team has therefore recommended Sant Dnyaneshwar B.Ed. College. to issue certification to ISO 9001:2015 subjecting

**15.0 Specific Recommendation for Surveillance Assessment:**

Surveillance audit is Mandatory to validate the certificate of registration as per the ISO 17021:2015 and EGAC on or before March 2024

Next Due for Surveillance Audit is March 2024. Kindly contact EICPL Head Office for schedule and continued maintenance of certificate of registration, on below mentioned contact details,

Mobile: +91- 9096326666 Tel: +91-253-22321515

Email: info@eicplglobal.com,

operations@eicplglobal.com

16.0 Major changes reported in QMS: (Site, Scope, Top Management, Name, Address, Product, Process, Technological Change, and Statutory Compliance if any)

No Major changes reported in this assessment, which may impact, on the implemented QMS of Sant Dnyaneshwar B.Ed. College.

Yes, verified the findings of the previous assessment report by EICPL and there were only observations listed and no non-compliance reported. Observations have also been attended satisfactorily.



17.0 Surveillance Visit Schedule:

SURVEILLANCE VISIT SCHEDULE					
NAME/ LOCATION OF COMPANY	SANT DNYANESHWAR B. ED. COLLEGE	Reference No: EICPL-EG-910301			
SYSTEM CLAUSES TO BE ASSESSED AT EVERY SURVEILLANCE VISIT:	Quality Management System Management Responsibility Customer Satisfaction Internal Audits Continual Improvement Corrective Action USE OF LOGO – Refer EICPL TMLA				
NUMBER OF PLANNED SURVEILLANCE VISITS: 02 Nos.					
Surveillance Number:	1st	2nd	SA I	SA II	RC
4 CONTEXT OF THE ORGANIZATION	√	√			
4.1 UNDERSTANDING THE ORGANIZATION AND ITS CONTEXT	√	√			
4.2 UNDERSTANDING THE NEEDS AND EXPECTATIONS OF INTERESTED PARTIES	√	√			
4.3 DETERMINING THE SCOPE OF THE QUALITY MANAGEMENT SYSTEM	√	√			
4.4 QUALITY MANAGEMENT SYSTEM AND ITS PROCESSES	√	√			
5 LEADERSHIP	√	√			
5.1 LEADERSHIP AND COMMITMENT	√	√			
5.1.1 GENERAL	√	√			
5.1.2 CUSTOMER FOCUS	√	√			
5.2 POLICY	√	√			
5.2.1 ESTABLISHING THE QUALITY POLICY	√	√			
5.2.2 COMMUNICATING THE QUALITY POLICY	√	√			
5.3 ORGANIZATIONAL ROLES, RESPONSIBILITIES AND AUTHORITIES	√	√			
6 PLANNING	√	√			
6.1 ACTIONS TO ADDRESS RISKS AND OPPORTUNITIES	√	√			
6.2 QUALITY OBJECTIVES AND PLANNING TO ACHIEVE THEM	√	√			
6.3 PLANNING OF CHANGES	√	√			
7 SUPPORT	√	√			
7.1 RESOURCES	√	√			
7.1.1 GENERAL	√	√			
7.1.2 PEOPLE	√	√			
7.1.3 INFRASTRUCTURE	√	√			
7.1.4 ENVIRONMENT FOR THE OPERATION OF PROCESSES	√	√			
7.1.5 MONITORING AND MEASURING RESOURCES	√	√			
7.1.6 ORGANIZATIONAL KNOWLEDGE	√	√			
7.2 COMPETENCE	√	√			
7.3 AWARENESS	√	√			
7.4 COMMUNICATION	√	√			
7.5 DOCUMENTED INFORMATION	√	√			
7.5.1 GENERAL	√	√			
7.5.2 CREATING AND UPDATING	√	√			
7.5.3 Control of documented information	√	√			
8 Operation	√	√			
8.1 Operational planning and control					
8.2 Requirements for products and services	√	√			
8.2.1 Customer communication	√	√			



Surveillance Number:	1st	2nd	SA I	SA II	RC
8.2.2 Determining the requirements for products and services	√	√			
8.2.3 Review of the requirements for products and services	√	√			
8.2.4 Changes to requirements for products and services	√	√			
8.3 Design and development of products and services	√	√			
8.3.1 General	√	√			
8.3.2 Design and development planning.	√	√			
8.3.3 Design and development inputs	√	√			
8.3.4 Design and development controls	√	√			
8.3.5 Design and development outputs	√	√			
8.3.6 Design and development changes	√	√			
8.4 control of externally provided processes, products and services	√	√			
8.4.1 General	√	√			
8.4.2 Type and extent of control	√	√			
8.4.3 Information for external providers.	√	√			
8.5 Production and service provision	√	√			
8.5.1 Control of production and services Provision.	√	√			
8.5.2 Identification and traceability	√	√			
8.5.3 Property belonging to customers or external providers	√	√			
8.5.4 Preservation	√	√			
8.5.5 Post-delivery activities.	√	√			
8.5.6 Control of changes	√	√			
8.6 Release of products and services	√	√			
8.7 Control of nonconforming outputs	√	√			
9Performance evaluation.	√	√			
9.1 Monitoring, measurement, analysis and evaluation	√	√			
9.1.1 General	√	√			
9.1.2 Customer satisfaction.	√	√			
9.1.3 Analysis and evaluation.	√	√			
9.2 Internal audit.	√	√			
9.3 Management review.	√	√			
9.3.1 General.	√	√			
9.3.2 Management review inputs	√	√			
9.3.3 Management review outputs.	√	√			
10 Improvement	√	√			
10.1 General	√	√			
10.2 Nonconformity and corrective action	√	√			
10.3 Continual improvement.	√	√			
Number Of Man-Days Allocated Per Visit	01	01			
Number Of Sites	01	01			

COMMENTS:

NAME: Mr. Jaywant Pagare

Signature:

DATE: 29/05/2023



PROCESS RISK ASSESSMENT & COMPLIANCE REPORT

Sr. No	Processes/ Activity	Risk Involved	Severity	Risk Management/ Risk Mitigation Tools	Monitoring / Tracking Techniques	Remarks
1	Staff	Language Limit	Medium	Arrange Training for Skill Development	MRM	--
2	Library	Un-availability of proper sorted labeled rack	High	Follow 5'S	MRM	--
3	House keeping	Washroom water leakage	Medium	Plumbing	MRM	--



CONCLUSION

Statement of Conclusion

Based on samples of records verified and feedback obtained from interviewed Managers and Staff members at **Bhanashiware, Tal: Newasa, Dist. Ahmednagar, Maharashtra (414 609), India**. During the stage 2 audit it appears that **SANT DNYANESHWAR B. ED. COLLEGE** continues to comply with the requirements of ISO 9001 2015. As there was one minor non-conformances identified during the audit, **SANT DNYANESHWAR B. ED. COLLEGE** is recommended for Certification to ISO 9001 2015
The auditor would like to thank all the Staff members & Dr. Kalkotwar, who participated in the audit for their assistance and cooperation. It was a pleasure working with you during the audit.

DISCLAIMER

Some issues, non-compliances or required improvements within the organization may not have been identified in this report, due to the sampling size and time available during the audit. The organization’s management is responsible for implementing a surveillance system (based on internal audits) to identify non-conformances/continuous improvement opportunities and to take the necessary controls to ensure the quality management system implemented is effective and meets organizational and regulatory requirements.

CONFIDENTIALITY STATEMENT





EICPL, its employees, auditors and contractors, shall keep all information relating to your organization collected during this audit confidential, and shall not disclose any such information to any third party, except that as required by legislation or relevant accreditation bodies. EICPL, its employees, auditors and contractors and accreditation bodies have signed confidentiality agreements and will only receive confidential information as per the requirement of the standards being audited.

Recommendation

According to data included in mentioned report, our certification committee SYSTEM CERTIFICATE

- Issue of Certificate Making Scope Change Continue to use certificate Renewal
- Cancel the certificate Suspend the certificate Continue to suspend position Making Address Change
- After closing the discrepancies appropriately IMPLEMENTATION OF FOLLOW UP AUDIT
- After closing the discrepancies appropriately GIVING CERTIFICATE WITHOUT FOLOW UP AUDIT
- After closing the discrepancies appropriately CONTINUE TO USE CERTIFICATE WITHOUT FOLLOW UP AUDIT

Deadline for next audit & Notes; **March 2024**

<p>Lead Auditor/Auditor :- Mr. Jaywant Pagare</p> <p>Signature & stamp :-</p>   <p>Date :- 29/05/2023</p>	<p>CEO/ Representative :- Dr, Rohidas Namdeo Udmalle</p> <p>Signature & stamp :-</p>   <p>Date :- 30/05/2023</p>
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